

An Employment Toolkit for People with Intellectual and Developmental Disabilities

# Getting to know myself

In this set, you and your teen will explore what their work strengths and skills are, learn what formal and informal supports are, identify their support needs, their learning style, and communication style, and compile it into one worksheet, called My Portfolio. Print and follow along with the information provided in the online tool for the teen to fill out:

- p 02. Work Strengths/Skills Inventory
- p 03. Work Support Needs Inventory
- p 04. Formal Supports
- p 05. Informal Supports
- p 06. Additional Job Accommodations
- p 07. My Learning Style & My Communication Style

p 08. My Portfolio





**Work Together NC** 



Work Together NC is a statewide initiative focused on the transition to adulthood for people with intellectual and developmental disabilities (IDD). Visit worktogethernc.com

Your one-stop resource hub for finding resources and services. Create action plans to achieve your goals in the areas of employment, postsecondary education, community living, and more.

Inclusion Works is a North Carolina Department of Health and Human Services (DHHS) initiative to increase Competitive Integrated Employment (CIE) opportunities for people with IDD. Work Together NC and WISE are collaborating with Inclusion Works to implement new processes across the State and expand Supported Employment services. The What's Next Employment Toolkit is being used in the employment assessment process to support individuals with developing their career development plans.



































## WORK STRENGTHS/ SKILLS INVENTORY

Check off up to 5 things you are really good at:

☐ Arriving on time
☐ Solving problems
☐ Following rules
☐ Being friendly
☐ Teamwork
☐ Being inclusive
☐ Creativity/ideas
☐ Paying Attention to Details
☐ Attention to health and safety
Using equipment/machines
☐ Organization
☐ Physical work (ex. lifting, loading)
☐ Communication
Leadership
☐ Following step-by-step directions
☐ Using technology
Dependable (Others can count on





you)

Other:

Passion / Enthusiasm

























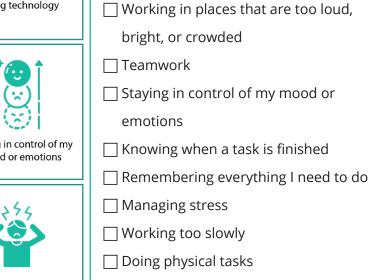












☐ Communication

Other:

**WORK SUPPORT NEEDS** 

Check off up to 5 things that can be

☐ Following and understanding directions

**INVENTORY** 

hard for you...

☐ Staying focused

☐ Asking for help

☐ Working too quickly

☐ Staying organized

☐ Using technology

☐ Solving problems

☐ Knowing what to do next

☐ Knowing track of the time





Remembering

everything I need to do









# FORMAL SUPPORTS



<u>Tips for Requesting Workplace Accomodations</u>



What are Accommodations?



How and When to Request an Accommodation under the ADA



Extra time for some tasks



More breaks



Written directions



Picture based directions





Object based directions



Checklists



Permission to have a job coach



Permission to sit or stand as needed



Permission to use sensory tools (Ex. noiseblocking headphones, light blocking hats, sunglasses, fidgets)



Materials at my reading level



Permission to use a digital assistant to stay organized (Ex: smartphone, ipad, apps)



Written scripts for interacting with customers assistant to stay organized (Ex: smartphone, ipad, apps)



Special equipment for physical tasks (Ex. opening cans, lifting, tying knots)



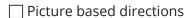
A non-distracting, calm work space

"Formal" supports are called accommodations. Accommodations are adjustments to the job that are specific to your needs and enforced by law if deemed "reasonable." You must disclose (share about) your disability with your employer to get an accommodation.

╛	Extra	time	for	some	tasks
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	More b	reaks
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☐ Object based directions

☐ Checklists

Permission to have a job coach

Permission to sit or stand as needed

Permission to use sensory tools (ex. noise-blocking headphones, light blocking hats sunglasses, fidgets)

☐ Materials at my reading level

Permission to use a digital assistant to stay organized (example: smartphone, ipad, apps)

Written scripts for interacting with customers

Special equipment for physical tasks (ex. opening cans, lifting, tying knots)

A non-distracting, calm work space







### **INFORMAL SUPPORTS**

Ways your supervisors and co-workers can help you, without having to share about your disability.

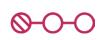


#### Universal Design in the Workplace

\*\*\*Note: Depending on the employer and work setting, some of these supports may be categorized differently



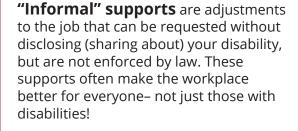
Show my how to do it, don't tell



Show me one step at a time, not all at once



Respect different ways of communicating (speaking and nonspeaking)





Provide tasks that match my strengths and interests



Tell me how long a task should take



Clear expectations



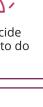
Help to decide which tasks to do



Notice when I am feeling stressed and remind me to use a wellness strategy



Help to create routines



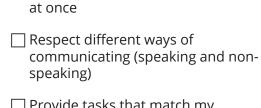
Reminders (Ex: sticky notes,



Humor and fun



Encouragement



Show me one step at a time, not all

Show me how to do it, don't tell

] Provide tasks that match	my
strengths and interests	

Ш	Clear	expectations	

Clear own actations

Notice when I am feeling stressed
and remind me to use a wellness

Help to decide which tasks to do

and remind me to use a wellnes	S
strategy	

☐ Help to create routine	S
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Reminders (sticky notes, signs, o	r
spoken)	

Hi	ımo	r and	l fun

Encouragement		Encouragement
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☐ Check to make sure I understand





Check to make sure I understand





## **ADDITIONAL JOB ACCOMMODATIONS**

## Find more support on JAN, Job Acccommodation Network website.

Pages 3-5 are a great starting point for figuring out what formal and informal supports could be a good fit for your needs, but there is so much more to explore on:

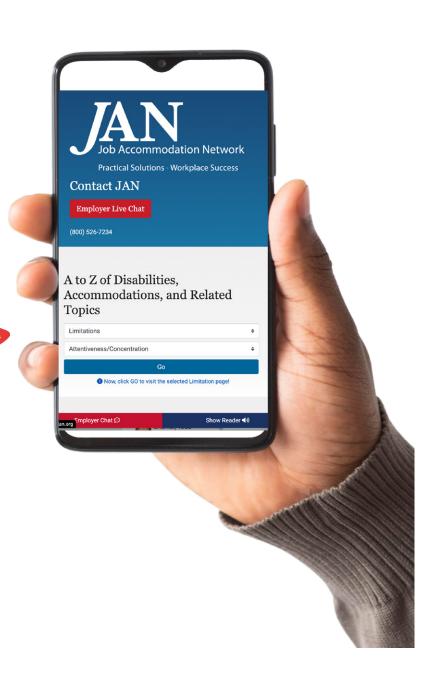
could be a good fit for your needs, but the http:// askjan.org/a-to-z.cfm

Use this link to search for accommodations that may benefit you and write some below.

HINT! You can search by disability, limitation, topic area, and more!

For example: If you struggle with attention you can click on "attentiveness/concentraion" tab for accommodation recommendations.

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### **Learning Styles**



#### Hands on

I learn by doing. Practice and doing things over and over helps me.



#### Visual

I learn best with picture-based, object, video or written directions.



#### **Watch and Listener**

I learn best by watching others and listening to spoken directions.



#### **Team Learner**

I learn best as part of a fun, supportive, and social team.

## **Communication Styles**

Communication is when people share ideas, feelings, or information with each other. In the workplace, communication is important because it helps people work together better. Good communication helps everyone understand each other, get tasks done, and solve problems together.

#### Mark which methods you use:



Alternative and augmentative communication (AAC)



Sign language



Gestures (i.e., thumbs up/down, head nod, pointing)



Writing



Typing or texting



Body language

#### MY LEARNING STYLE

## Types of Helpful Supports for Me

Rank 1 is most helpful, 4 is least helpful.



— Hands on



— Visual



— Watch and Listen



— Team Learner

#### MY COMMUNICATION STYLE



## Do you use spoken words to communicate?

Yes, this is the main way I communicate.

Sometimes, but it ca	n	be
hard or unreliable.		

☐ No.



Do you need a 1:1 aid to help you communicate?

	Yes,	Ιd	lo.
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☐ No.



Is English your primary language?

☐ Yes.

☐ No.



Do you need an interpreter (for hearing, ASL, or language)?

☐ Yes.

 $\square$  No.





### **MY PORTFOLIO**

Use the template below to summarize the most important information about yourself that you want your current or future employer to know!

Name	
<b>ABOUT ME:</b> Share about your interests, personality, or a fun fact!	MY STRENGTHS & SKILLS (P.2)
MY FORMAL SUPPORTS (P.3)	MY INFORMAL SUPPORTS (P.4)
WORK SUPPORTS NEEDS INVENTORY (P.5)	MY LEARNING STYLE (P.7)
	MY COMMUNICATION STYLE (P.7)



